



## COACH BUS SERVICE TERMS AND CONDITIONS

### Price & Payment

1. Total balance is required 14 days prior to the pick-up date.
2. All prices are based on the rate provided when the reservation was placed and is subject to change based on the service provided on the actual travel date (s).

### Other Costs

1. The customer will provide a single hotel room for each driver on any overnight trips.
2. Additional charges may apply (i.e. tolls, unforeseen waiting time, parking / entrance fees, and admission charges). Final charges are NOT determined until all services have been rendered. These charges will be billed to the customer's credit card after service has been completed.

### Cancellation

All cancellations must be received 14 days prior to the date of departure in order to receive a full refund. A \$250.00 per bus per day charge will be assessed for all buses cancelled with 14 days of your departure date. Any bus cancelled 72 hours prior to the departure date will be charged the full amount of the charter.

### Responsibility

1. Our drivers will make every effort to provide service for the scheduled itinerary. However, we are not responsible for any time loss or delayed arrivals due to unforeseen traffic or inclement weather.
2. Any damage caused by the customer or any member of the customer's party that exceeds normal wear of the vehicle Green Light has provided will be subject to a minimum \$150.00 cleaning/repair fee.
3. Green Light is committed to our customer's safety as well as that of our drivers. Therefore, overly intoxicated behavior will not be tolerated. Our chauffeur has the right to terminate the contract upon any improper or illegal behavior from the customer.
4. We are not responsible for any articles left in the bus.

**Alcohol:** is prohibited on board all coach buses.

**Coolers:** are to be stored in the compartments under the coach. Your driver can arrange meal stops during the duration of the trip.

**Smoking:** is prohibited on board all coach buses.

**Stops:** unscheduled stops will not be made. If you would like to add any additional stops not included in the prior itinerary, bring them to the driver's attention before departure so he can receive any needed approval from the main office.

**The Driver:** is governed by many state and federal laws that cover the safe operation of the bus. These include limits on driving time and hours of service. For our own and your groups safety please do not ask your driver to break the law. The driver has the final authority on the safe operation of the bus.

\* In the event of a last minute emergency, we reserve the right to substitute a comparable vehicle.

I, \_\_\_\_\_, understand and agree to comply with the terms of this contract.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Thank you for traveling with Green Light Limousine Service!**